

PRO-913

ORAL IRRIGATOR

EN Operating manual

READ THIS INSTRUCTION MANUAL CAREFULLY BEFORE USE

Thank you for purchasing oral irrigator B.Well PRO-913. This device provides effective cleaning of interdental space and plaque removal. Its use saves off the formation of tartar and can effectively prevent caries and periodontal diseases. Oral irrigator PRO-913 (hereinafter referred to as the "irrigator, device, appliance") is an indispensable device for oral hygiene and care for those having bridges, implants, crowns and braces. It can also be used to massage gums, which improves blood circulation, thus contributing to their recovery. Three operating modes ensure maximum efficiency of the device.

1. SAFETY PRECAUTIONS

ATTENTION!

It is strictly prohibited to use the following as oral irrigation solutions:

1. Substances and solutions containing suspended particles (broths, suspensions, infusions, etc.). Such particles can cause clogging of the suction pipe and the pump.
2. Oil-containing solutions. Oil is an organic solvent and its use can have a corrosive effect on the suction pipe and components of the device.
3. Antiseptic solutions (potassium permanganate, Miramistin and other antiseptics).
4. Regular mouthwashes.
5. Saline solutions, toothpaste or chemicals.

The following can be used for oral irrigation:

1. Clean warm water (up to 40°C). If the quality of tap water in your area is poor, we recommend using filtered water.
2. Special rinsers for the irrigator (always mixed in a certain proportion with water. Refer to the rinse manufacturer's instructions for recommended proportions).

ATTENTION!

When using special solutions for irrigation, it is necessary to wash the device with clean, warm water after use: fill the water tank completely and perform an additional irrigation cycle by drying the device through the nozzle.

Mind the shelf life of the approved solutions. Do not use solutions with an expired shelf life.

ATTENTION!

1. This device is equipped with built-in rechargeable batteries. Do not throw it into a fire, heat it, charge it, use or leave it in hot areas.
2. Do not use the product if the cord or plug of the adapter is damaged.

PRECAUTIONS:

1. Do not leave or store the contactless charger where it may fall or get into the bathtub, sink or toilet bowl.
2. Do not immerse the irrigator in water or other liquids.
3. Do not break, bend, pull, or twist the power cord or apply excessive force to it. Do not place heavy objects on the power cord and do not place the power cord between them. This may result in electric shock and/or fire.
4. Keep the device out of the reach of children. Failure to do so may result in accidents and dangerous situations, such as accidental swallowing of accessories or removable parts by a child.
5. Always check that the contactless charger is connected to a power source with the appropriate rated voltage. Failure to observe this rule may result in electric shock or fire.
6. Do not disassemble or repair the device on your own. Doing so may result in fire, electric shock or injury. For repairs (e.g. battery replacement), please contact B.Well Service Centre.
7. Do not store the device where it can fall and crash.
8. Do not use the device if its nozzles have been lost.

WARNING:

1. Children and persons who cannot operate the device on their own, as well as persons with reduced oral sensitivity should not use the device. Failure to observe this rule may result in injury.
2. Use the device exclusively for cleaning the oral cavity. Water pressure directed at the eyes, nose, ears or throat can cause a serious injury. In case of treatment in the oral cavity, as well as in case of severe periodontitis, consult your dentist before using the device.
3. People with tooth or gum pain may not always use an irrigator. Dental consultation is recommended.
4. Do not press the nozzle of the irrigator too hard against teeth or gums during use, as this can cause damage.
5. Do not fill the tank with water that is hotter than 40°C.
6. When charging is complete, always grip the power plug, not the cord, when removing the adapter plug from the outlet. Failure to do so may result in electric shock, short-circuit or fire.
7. Keep the device hygienically clean and use only fresh and slightly warmed tap water for cleaning your mouth.
8. Some types of liquids can damage the device. Therefore, do not use liquids from the forbidden list for irrigation.
9. After using the device, be sure to pour out the remaining water from the water tank and turn on the device for 2-3 seconds to empty it completely. In the event of non-compliance with hygiene regulations, mildew and bacteria may develop in the device, which may be harmful to health. It can also lead to unpleasant smells and malfunctions.
10. This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or persons without relevant knowledge and experience. The device may only be used by such persons under the supervision of a person responsible for their safety, and with clear instructions on how to operate the device. It is necessary to make sure that children do not play with the device.

2. INTENDED USE AND CONTRAINDICATIONS

Oral irrigator PRO-913 with accessories is intended for:

- comprehensive oral care and hygiene for the oral cavity and interdental spaces;
- oral care for those with bridges, implants, crowns and braces;
- cleansing and gum massage.

Designed for individual use.

Designed for home use.

Contraindications:

Before using the irrigator it is recommended to consult a dentist in case of surgical intervention in the oral cavity and in case of exacerbation of chronic diseases of the oral cavity.

During the first few applications of the irrigator there may be slight bleeding of the gums.

If you have healthy gums, any bleeding of the gums should stop within 1-2 weeks.

If the bleeding continues after 2 weeks, stop using the irrigator and consult your dentist.

Do not use with open wounds on the tongue or in the mouth.

Consult your physician if you take antibiotics.

3. COMPLETE SET

Oral irrigator model PRO-913 package contents:

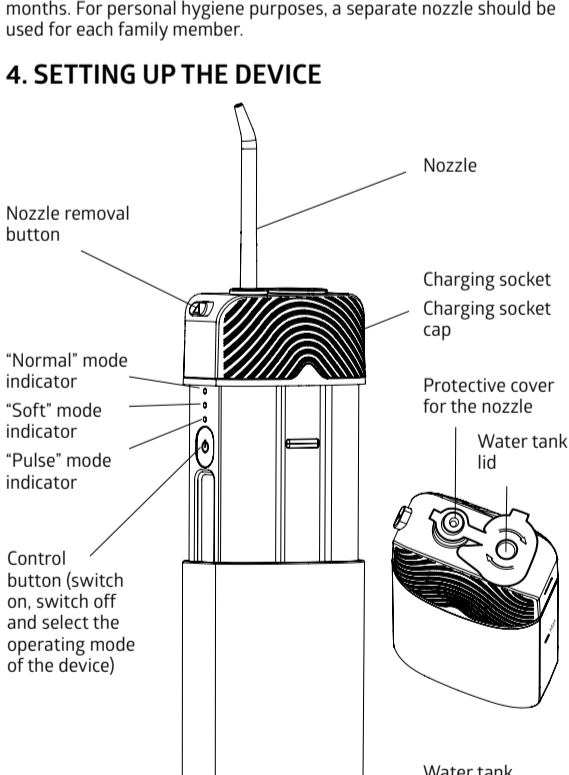
1. Oral irrigator – 1 pc.
2. Standard nozzle – 1 pc.
3. Water tank 150 ml – 1 pc.
4. Filter – 1 pc.
5. Suction hose – 1 pc.
6. Storage bag – 1 pc.
7. Micro USB cable – 1 pc.
8. Operating manual – 1 pc.

Note: When you buy the irrigator, you may find some liquid in the water tank or in the suction hose. These are the remains of distilled water, which was used to test the irrigator and does not pose any threat to human health.

Note: When purchasing an irrigator, please note that the nozzle is inside the main unit. To use the device, remove the nozzle by opening the protective cover located on the top panel of the device.

Recommended period of the nozzle use before replacement is 6 months. For personal hygiene purposes, a separate nozzle should be used for each family member.

4. SETTING UP THE DEVICE



Press the control button to switch on the device. To turn off the device, hold the control button continuously for 1 second. To select and switch the mode, press the control button and select the desired mode – pulse, soft, normal. The mode indicator will show the selected mode. If you want to use a different mode, press the control button and switch modes until the desired setting is achieved. Pressing the control button to switch between the operating modes of the device will change the mode starting from the normal mode – the upper indicator will light up. The soft mode follows, and the middle indicator lights up, and then the pulse mode follows, when the lower indicator will light up.

Mode description

Switching the modes causes a change in the water jet pressure setting and is reflected on the side panel of the device by the respective mode indicator.

1. **Normal mode** is designed for effective oral cleansing, removal of food particles.
2. **Soft mode** is designed for gentle and delicate cleaning of sensitive teeth and gums.
3. **Pulse mode** is designed for cleaning and massage gums.

Note: If you are using the device for the first time, press the control button several times to turn it on, off, and select the modes, check each mode having filled the water tank with water.

The device must be charged before it can be used for the first time. Do not use the device while it is charging.

5. CHARGING THE DEVICE

To charge the device, use a Micro USB cable by connecting it to the device. You can charge the device using the supplied adapter by connecting it to the mains. It is also possible to use other chargers (power banks). It is also possible to use other Micro USB chargers.

Use only certified chargers with 5 V, 1000 mA DC output voltage. While the irrigator is charging, all indicators on the side panel will flash alternately.

When charging is complete, all of the three indicators will light up continuously. If the indicator flashes during the procedure, it means that the device must be recharged.

6. USING THE DEVICE

1. Place the nozzle in the corresponding recess in the middle of the top panel of the device.

To replace or remove the nozzle, press the corresponding button on the side panel and pull the nozzle upwards.

2. Fill in the tank with water.
 - 2.1. Open the lid of the water tank, push the water tank as far down as possible, and then fill the tank with water.

Important! Make sure the device is off.

Important! When filling the tank with water, pay attention to the mark of the maximum possible water level on the right side of the water tank. Do not fill the tank with water above the specified maximum level.

ATTENTION!

Do not use a water-filled irrigator without a nozzle. This could cause it to break down.

- 2.2. Always use only fresh tap water.
- 2.3. Do not fill solutions from the forbidden list available at the beginning of the manual in section 1 of the Safety Instructions.
- 2.4. To ensure uninterrupted operation, make sure that the irrigation device is switched off while the water tank is being filled.
- 2.5. Do not operate the device when it is empty unless you are pouring out the water remaining after use. Operating the device without water may cause it to fail.

3. Place the irrigator nozzle into your mouth before switching on the device. Bend over the sink and hold the device strictly vertically by pointing the attachment at the teeth and gums. Switch on the device. Start processing at the back of the jaw, stopping at the interdental spaces for better cleaning results. Continue until all areas around and between the teeth have been cleared.

4. The device starts working in the previously selected mode. Mode switching is possible during the operation.

5. Direct the jet as perpendicular as possible to the interdental space or dental folds. Slowly move along the dental arch. Special attention should be paid to the cleaning of the interdental space and the area around the braces. For best results, start with the back teeth, moving gradually to the front teeth. Move along the gums, stopping at the interdental spaces. Continue until all areas around and between the



teeth are fully cleaned. However, remember that oral irrigation is no substitute for brushing your teeth.

Brush your teeth or dentures after a meal for at least five minutes and then use this device.

6. After use, press the control button to turn off the irrigator and remove the irrigator from your mouth.

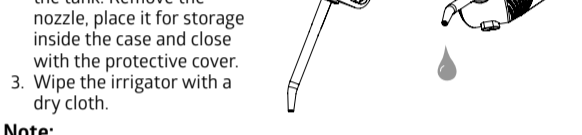
7. For ease of use, the nozzle can be rotated 360° around its axis.

7. AFTER USE

1. When irrigation is complete, switch off the device, do not remove the nozzle, pour the remaining water out of the tank.

2. Turn on the device for a few seconds to remove any remaining water from the tank. Remove the nozzle, place it for storage inside the case and close with the protective cover.

3. Wipe the irrigator with a dry cloth.



Note:

1. Always drain the remaining water. This will help prevent contamination and bacterial growth in the water left in the device.
2. If you are not going to use the device for a long time, be sure to wipe and dry it before storing it.

8. CARE AND CLEANING

Cleaning the device

Disconnect the device and remove the water tank and nozzle. Do not use water hotter than 50°C when rinsing. Use only water or neutral cleaning agents to clean the device. Never use caustic soda or any abrasive substances to clean the device, as they can damage it.

Main unit

Use a piece of cloth to clean the main unit. Any dirt that is difficult to remove should be washed with liquid soap or water. Use only a neutral detergent. Never use caustic or abrasive agents (e.g. vinegar or lime scale solvents), as this may damage the device.

- Do not immerse the main unit in water.
- After flushing with water, wipe the unit dry with a piece of cloth.
- If you use any solutions with the irrigator, be sure to flush the device after each use. To do this, completely fill in the water tank with clean, warm water and turn the device on while directing a jet of water from the irrigator nozzle to the sink. After all water has been removed, wipe the device dry.

Water tank

- Flush the water tank with water.
- After cleaning, pour water out of the tank.
- If you do not intend to use the device for a week or longer, dry the tank internally and externally.
- Use only mild neutral detergent for cleaning.

Nozzle

- After each use, flush the nozzle under a jet of water. It is recommended to disinfect the nozzle by placing it in one of the following solutions for 5-10 minutes: alcohol solution, 3% hydrogen peroxide solution, 1% chlorhexidine solution. After disinfection in the solution, it is recommended to rinse the nozzle with warm water.
- It is recommended to change the nozzle every 6 months.

Suction tube

- Rinse with water and wipe with a soft cloth.
- Do not bend, pull or twist.

9. TROUBLESHOOTING

Issue	Cause	Remedy
The irrigator does not work	You have just purchased a device or it has not been used for more than 3 months	Charge the battery for 24 hours before first use, and then for 4 hours.
The irrigator only works for a few minutes, even after recharging	The battery working cycle has come to an end.	Contact the service center
	The battery of the irrigator is not sufficiently charged.	Charge the battery for 24 hours before first use, and then for 4 hours.
The water pressure is very low	The nozzle is clogged	Replace the nozzle with a new one
	The nozzle is deformed	Replace the nozzle with a new one
No water is coming from the nozzle	The battery of the irrigator is not sufficiently charged	Charge the battery for 24 hours
	The water tank is empty	Fill in the tank with water
There's water flowing between the nozzle and the device	The device is not in the correct position	Use the device in a vertical position
	The nozzle is not inserted correctly	Check if the nozzle is inserted correctly
When the device is used, water leaks	The sealer is damaged	Please contact the service and consulting office
	Incorrect use of the device	Use the device in strict accordance with this operating manual

To check the technical condition of the device and whenever an issue is detected that cannot be eliminated using the table above please contact B.Well service and consulting office

10. BATTERY AND DEVICE DISPOSAL

Remove the batteries from the device before disposal. Be sure to protect your eyes and hands before removing the batteries. Dispose of the batteries separately from the device. If you have any questions about removing the batteries from an electronic device, please contact the service center or call the hotline. Fully discharged batteries must be disposed of at special collection points, recycling sites, or an electronics retailer. You are legally required to dispose of the rechargeable batteries. The codes below are printed on rechargeable batteries containing harmful substances:

Pb – battery contains lead

Cd – battery contains cadmium

Hg – battery contains mercury

Environmental protection and recycling:

This device is equipped with lithium-ion rechargeable batteries. Ensure that batteries are disposed of at an official collection point, if there is one in your country.

Do not disassemble or replace batteries for later use. Replace batteries only at authorized service centers. The device must be disposed of in accordance with accepted standards and must not be disposed of with household waste.

11. TECHNICAL SPECIFICATIONS

Battery charge time:	24 hours for the first charge before the first use, and then 4 hours.
Battery resource:	Up to 500 cycles (charge/discharge)
Battery:	Li-Ion (lithium-ion), 3.7 V, 1100 mA·h
Battery runtime on one charge:	minimum 60 minutes
Network adapter:	5 V, 1000 mA DC
Dimensions (W × D × H):	65,5 × 42 × 138 mm
Weight:	300 g
Water tank capacity:	150 ml
Operation time with full tank:	In the Normal mode: 40-60 s In the Soft mode: 85 s In the Pulse mode: 100 s
Pulse rate:	1400 to 1800 pulses per minute
Minimum/maximum jet pressure:	378-720 kPa
Auto turn-off:	in 2 minutes
Storage conditions:	from -16°C to 60°C, relative humidity not exceeding 90%.
Conditions of use:	from 16°C to 40°C at 75% relative humidity

Protect your device from drops and shocks.

Keep the device away from high temperatures and avoid direct sunlight.

12. PACKAGING AND LABEL SYMBOLS EXPLANATION

		IPX7	
Please refer to the operating manual	Do not dispose of with household waste	Degree of protection provided by the shells	CE certification

SN	REF		16°C - 40°C OPERATING CONDITION	-16°C - 60°C STORAGE CONDITION
Serial number	Model	Manufacturer	Operating temperature limit	Storage temperature limit

The date of manufacture of the device is encrypted on the label of the device in the serial number "SN": the first two digits are the week of manufacture, the second two digits are the year of manufacture.

13. APPLIED STANDARD

The submitted sample of the above equipment has been tested for CE marking a European Directive and following standards:

- Low Voltage Directive 2014/35/EU
- Electromagnetic Compatibility Directive 2014/30/EU.

14. WARRANTY INFORMATION

The warranty lasts for two years after the date of purchase of the device. The warranty doesn't cover the nozzles.

This warranty doesn't cover any damages caused by improper using. When a manufacturing defect is revealed during the warranty period a faulty unit would be repaired or, if repairing is impossible, replaced with another one. The warranty does not cover components and consumables subject to wear and batteries, bags, and package of the item.

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